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National Criminal Justice
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Pullman Police Department
Pullman, Washington

Training Seminar Phase I & II Hostage Negotiations & Crisis Intervention

Instructor:
Kimberlee Jones

Kimberlee Jones is a peace officer with the Lubbock Police Department in Lubbock Texas.

Kimberlee is currently assigned to the Crisis Intervention Team as a mental health officer, where she responds to emergency calls involving citizens in mental and behavioral health crisis. Kimberlee also assists providing mental health training for Lubbock and surrounding county police departments. She is also a Crisis Intervention Team coordinator for Lubbock County.

Kimberlee has a B.A. in Sociology with an emphasis in Criminology and a minor in Psychology from Texas Tech University. Kimberlee has been employed with the City of Lubbock since April 2012. Since becoming a police officer with the Lubbock Police Department, she served as an officer on patrol for approximately four years, training officer at the police training academy for two years, and an officer on the Crisis Intervention Team for two and a half years. Kimberlee has been a member of the Lubbock Police Department's Hostage Negotiation Team since 2014. She has been involved in multiple crisis negotiations, in various roles, throughout Lubbock and is currently assigned as one of the four Team Leaders for the department's negotiation team.

Kimberlee has obtained her advanced peace officer's license, both basic and advanced TCOLE instructor certifications, Mental Health Peace Officer Certification, Defense Tactic Instructor Certification, and Critical Incident Stress Management Certification. Kimberlee has coordinated and taught multiple 40-hour Crisis Intervention Trainings per year for the last several years within her department as well as for surrounding agencies.

Kimberlee has also assisted in developing smaller 8-hour trainings for the negotiator team throughout the years.

October 10, 11, 12, 13 & 14, 2022
Pullman, Washington
Register online at: www.patc.com

Phase I & II Hostage Negotiations and Crisis Intervention

Course Overview:

By the end of this course, students will have learned and mastered the basics of hostage negotiation.

Students will understand the historical context of police negotiations, know the difference in the various types of negotiable situations including the difference between hostage situations and barricaded subject situations.

Students will know the importance of using time as a tool, how to respond to hostage taker demands and understand other principles of demand management, and have a basic understand of personality typologies of hostage takers and barricaded subjects.

Students will know, understand, and be able to demonstrate the various issues surrounding the use of communications in a negotiable situation, including active listening skills and persuasion/suggestion/compliance/influence techniques.

Students will have a grasp of how negotiating teams are structured, equipment issues concerning the team, and the utilization of outside agencies during a situation. Additionally,

Students will know the difference between police and correctional negotiation situations.

Students will be required to successfully complete both a written test and a practical exercise before receiving credit for this course.

Seminar Agenda Phase I & II Hostage Negotiations & Crisis Intervention

October 10, 11, 12, 13 & 14, 2022

October 10, 2022

8:00 a.m. – 8:30 a.m.	Registration
8:30 a.m.—9:30 a.m.	Introduction/Orientation
9:30 a.m.—10:30 a.m.	Required/Suggested Equipment
10:30 a.m.—12:00 p.m.	Fundamentals of Hostage Negotiation
12:00 p.m. – 1:00 p.m.	Lunch (On Your Own)
1:00 p.m.—5:00 p.m.	Active Listening

October 11, 2022

8:00 a.m.—9:30 a.m.	Legal Issues
9:30 a.m.—11:00 a.m.	Tactical Communications
11:00 a.m.—12:00 p.m.	Special Response
12:00 p.m. – 1:00 p.m.	Lunch (On Your Own)
1:00 p.m.– 3:00 p.m.	Tactical Teams
3:00 p.m.– 5:00 p.m.	Case Study

October 12, 2022

8:00 a.m.– 9:30 a.m.	Class Exercise
9:30 a.m.—11:00 a.m.	Negotiating with Inadequate Personalities
11:00 a.m.– 12:00 p.m.	Law Enforcement Response
12:00 p.m. – 1:00 p.m.	Lunch (On Your Own)
1:00 p.m.– 2:30 p.m.	Law Enforcement Response (cont.)
2:30 p.m.– 5:00 p.m.	Scenario One– Hands on Practical Exercise

October 13, 2022

8:00 a.m.-9:00 a.m.	Corrections
9:00 a.m.– 10:00 a.m.	Special Groups
10:00 a.m.– 12:00 p.m.	Case Study
12:00 p.m. – 1:00 p.m.	Lunch (On Your Own)
1:00 p.m.– 2:30 p.m.	Managing Demands
2:30 p.m.-5:00 p.m.	Scenario Two– Hands on Practical Exercise

October 14, 2022

8:00 a.m.- 9:00 a.m.	Stress Management
9:00 a.m.– 10:30 a.m.	Scenario Three– Hands on Practical Exercise
10:30 a.m.– 12:00 p.m.	Scenario Four– Hands on Practical Exercise
12:00 p.m.	Certificate Presentation

3 Ways to Register for a Seminar!

1. **Register Online** at www.patc.com — Yellow link in upper left corner
2. **Fax Form** to Public Agency Training Council **FAX: 1-317-821-5096**
3. **Mail Form** to

Public Agency Training Council 2230 Stafford Road STE 115, PMB 379 Plainfield, IN 46168 Federal ID# 47-4078912
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*** Pre-payment is not required to register ***

Upon receiving your registration we will send an invoice to the department or agency .

Checks, Claim Forms, Purchase Orders should be made payable to:

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If you have any questions please call
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Seminar Title:	Hostage Negotiations and Crisis Intervention Phase I & II	Seminar ID #19035
Instructor:	Kimberlee Jones	
Seminar Location:	Pullman City Hall 190 SE Crestview Street Pullman, WA 99163	
When:	October 10, 11, 12, 13 & 14, 2022	
Registration Time:	8:00 A.M. (October 10, 2022)	
Hotel Reservations:	Holiday Inn Express 1190 SE Bishop Blvd. Pullman, WA 99163 509-334-4437 Contact Hotel for Current Rate (plus tax)	
Registration Fee:	\$650.00 Includes Hostage Negotiations & Crisis Intervention, Phase I & II Course Material, and Certificate of Completion.	

Names of Attendees 1. _____

2. _____

3. _____

4. _____

Agency _____

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