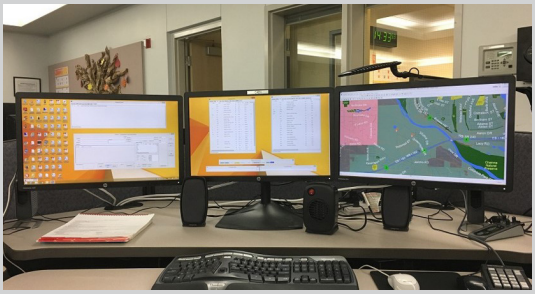
WE ARE RICHLAND

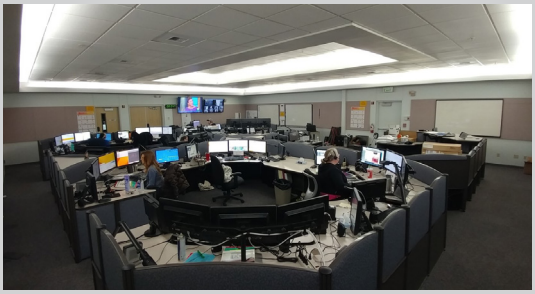
RICHLAND, WASHINGTON

Richland is situated along the Columbia River and is known for its boundless parks and recreational opportunities. We boast diverse industry with an emphasis on STEM, excellent schools, low crime, and a family-friendly charm.

MAKE A DIFFERENCE

Are you looking for a challenging new career? Or, maybe you are currently employed as a dispatcher and are looking for a change of scenery? Consider becoming an Emergency Communications Dispatcher for Southeast Communications Center (SECOMM). SECOMM is a division of the Richland Police department serving both Benton and Franklin Counties as their 911 call center. SECOMM provides public safety dispatch service to all emergency service agencies within Benton and Franklin counties, along with Fire/EMS dispatch service to the Burbank area of Walla Walla County.





CULTURE

Our core values of *Teamwork, Integrity and Excellence* help define who we are as an organization and how we approach our work.

COMMUNITY

We are committed to being involved and engaged in our community. Our community provides ample opportunity to make a difference in the lives of our citizens.

COMMITMENT

Our organization has a strong commitment to doing the right thing. We remain steadfast in providing a high level of service to our citizens.

JOIN OUR TEAM

BENEFITS & SALARY

$21.63 /hour

STARTING SALARY

- Paid Training
- Medical, Dental & Vision
- Paid Life and AD&D Insurance
- State Pension & Retirement/ Deferred Compensation Plans
- Vacation & Sick Leave
- Premium pay when required to work holidays
- Longevity Pay

HIRING PROCESS

Completing the application, testing, pre-employment process, and training for the Emergency Communications Dispatcher position is a rigorous process, and ensures that each dispatcher hired to join the team is prepared to be successful.

STEP 1 >>>
APPLY

Submit an online application via the City of Richland: www.wearerichland.org

STEP 2 >>>
SKILLS TESTING

Pass Typing and CritiCall Testing.

STEP 3 >>>
INTERVIEW

Complete a panel interview.

STEP 4 >>>
BACKGROUND

Pass extensive background check to include SAR, integrity interview, polygraph, psychological exam, physical exam, and drug/alcohol screening.

STEP 5 >>>
TRAINING

Complete onboarding and assigned training successfully during a one year probationary period.

REQUIREMENTS

- High school diploma or GED
- One (1) year of customer service experience in a fast-paced environment
- Working knowledge of Microsoft Office Outlook and Word
- Valid driver's license upon hire date
- Data entry skills with speed and accuracy; ability to type 40 wpm
- Obtain and maintain ACCESS Level I or II certification within six (6) months of hire date
- Obtain CPR and Emergency Medical Dispatch (or equivalent) certifications within one (1) year of hire date

DESIRABLE QUALIFICATIONS

- Knowledge of Benton and Franklin County streets, locations, and landmarks
- Excellent verbal communication skills

APPLY TODAY: WEARERICHLAND.ORG