

Access LETCSA Training via First Forward


To view online and self-paced LETCSA courses, please go to <http://www.firstforward.com/> and create a free account. To create an account, you must select a professional network. Please use your discretion for this field.

The screenshot shows the First Forward website header with the logo and tagline "Drive your public safety career forward". The navigation menu includes Home, Marketplace, and Tools for: Departments, Training Providers, Exposure Tracking. A blue notification banner states: "FirstForward is now Acadis® Network. To provide our customers with a single, consistent name across all of our products, we are renaming FirstForward to become the Acadis® Network. While our name is changing, Acadis® Network will continue to provide the same training, compliance and critical operations tools that help support your mission." Below this is a section titled "Your public safety career in one place." with the subtext "Manage your training, employment history, certifications and exposures." A "Create your free account" form is visible, with fields for first name (John), last name (Doe), email (john.doe@cjc.wa.gov), and a dropdown menu for "Law Enforcement". A "Join for Free" button is present. Below the form, it says "By submitting this form, you agree to our membership policies governing use of FirstForward. (Updated: 05/12/2021 2:57 AM Eastern Standard Time)". At the bottom, there is a link: "Are you a training provider? Register as a vendor."


Next you will receive an email confirmation sent to the email address you used when creating your account.

This screenshot is identical to the previous one, but with a green confirmation box added. The box contains the following text: "Your new account is ready to be activated. Congratulations! Your FirstForward account has been created. We need to confirm the email address provided belongs to you. Check your email inbox for a confirmation link. sent to john.doe@cjc.wa.gov. Is your email address already confirmed? Sign in". The background of the screenshot remains the same as the previous image.

Once you receive your confirmation email, click the link to activate your account.



First Forward

 Congratulations on your decision to join the FirstForward Community.

To confirm your account, click the "Verify Your Account" button below, or copy and paste the following link into the address bar of your browser:

<https://www.firstforward.com/Login/VerifyAccount/3f02dcf2-0941-11ed-8204-dcb114861d>

If you did not make this request, you may [cancel this registration](#).

Respectfully,
FirstForward

[I didn't make this request](#)

Next, create a password for your account.



First Forward is now **ACADIS NETWORK** | Drive your public safety career forward

[Sign In](#)

Thank you for confirming your email

Please create a password for your new FirstForward account.

- **Must be 10 characters long**

Verify My Account

Your membership will be restricted until we verify your first responder status with your organization. To start the vetting process specify your employer.

Please verify my employment:

You may bypass the employment verification and click “Start Exploring FirstForward”

Verify My Account

Your membership will be restricted until we verify your first responder status with your organization. To start the vetting process specify your employer.

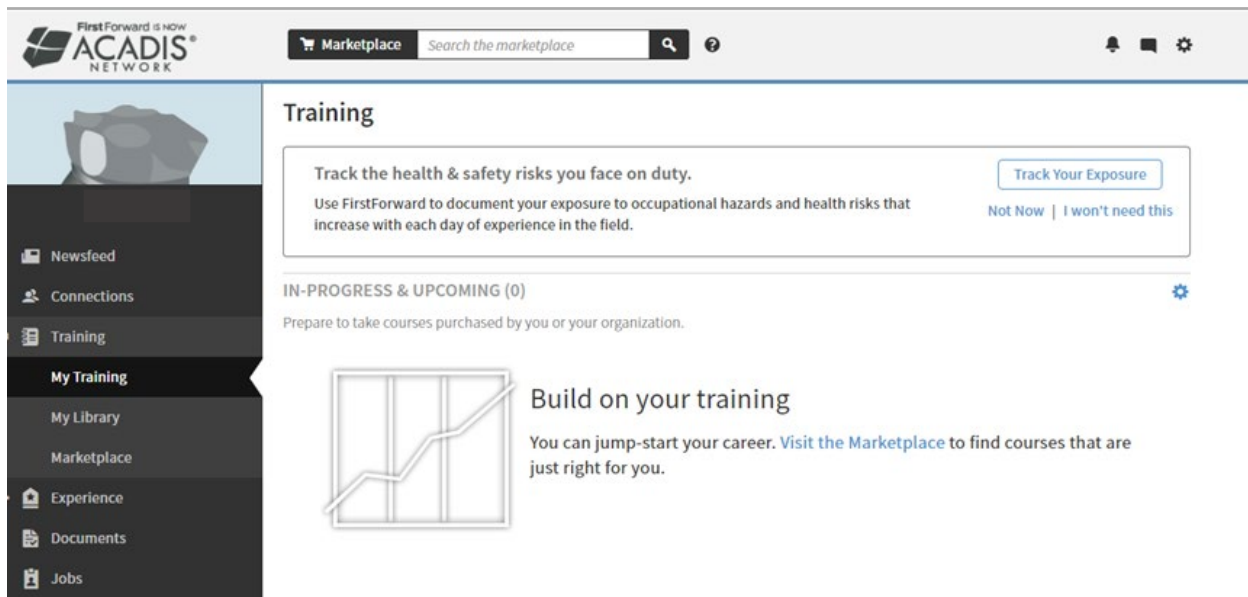
Please verify my employment:

Select an organization...

Start Exploring FirstForward

Is this not you? [Sign in](#)

Once you are logged in to First Forward you will be taken to the account homepage. It should look something like this.



Click the “Training” tab on the left side of your screen. A new menu should open up with three options. Click “Marketplace”.

To find a class enter the name of the class in the search bar at the top of the screen. A full list of available LETCSA course names is located [here](#).

First Forward IS NOW
ACADIS
NETWORK

Marketplace Search the marketplace

Browse Marketplace: By Topic | All Courses

FEATURED TRAINING

GIS: Mapping and Hot Spot Identification Part 1 - Introduction to ArcGIS for DDACTS
IADLEST - TRAFFIC SAFETY COURSES

BLENDED TRAINING
FREE Request a Class

NEW TO THE MARKETPLACE

CERTIFIED TRAINING

CAPCE Accreditation
CAPCE
Browse Certified Courses »

IADLEST National Certification
IADLEST
Browse Certified Courses »

Show All Classroom Courses

TOP SELLERS

Ignition Interlock Course for Law Enforcement
NHTSA - NATIONAL HIGHWAY

Once the course name is searched, all results available will appear. The WSCJTC LETCSA courses have the WSCJTC logo along with the agency name displayed.

First Forward IS NOW
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NETWORK

Marketplace effective communication

Search Results

343 courses sorted by Relevance - high to low

Filters No filters selected

Fire Instructor: Communication Skills (NFPA 1041)
PUBLIC SAFETY GROUP
\$6.95
Communication
Online
Course Bundle
... , and tone. Students will learn how to write effectively and how to decide which communication styles to ...

Nationally Certified

Art of Effective Communication
VECTOR SOLUTIONS
External
For purchase and registration, visit this vendor's website.
Community Policing Conflict Resolution De-Escalation Interviews & Interrogation Investigations
... communication while policing. You will learn ways to speak to people that will allow you to effectively ...

Effective Communication
WASHINGTON STATE CRIMINAL JUSTICE TRAINING COMMISSION
FREE
Communication Community Relations Cultural Competency
Online
In this self-paced course, officers will learn multiple strategies to apply when interacting with individuals in their community with differing backgrounds. This course provides supplemental methods to the LETCSA overarching principles of pace management which involves time, distance, and shielding. The development of this course was a partnership with the following

Courses created by WSCJTC are free, but First Forward’s system will prompt you to “buy” the training. It should not charge you and the cost should be listed as \$0.00.

Marketplace effective communication

Back to Search

Effective Communication

WASHINGTON STATE CRIMINAL JUSTICE TRAINING COMMISSION

This course is offered as a single-view license

SINGLE-VIEW LICENSE

FREE Buy

★★★★★

Return to Marketplace

COURSE INFORMATION

TOP SELLERS

- Ignition Interlock Course for Law Enforcement
NHTSA - NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
- Autism Spectrum Disorder
AUTISM FYI ORG
- Mandated Physical Tactics Training
INDIANA LAW ENFORCEMENT ACADEMY
- De-Escalation Methods
INDIANA LAW ENFORCEMENT ACADEMY
- PTSD and First Responders
ODIN TRAINING SOLUTIONS INC.

After clicking “Buy” the next step is to click “Assign Training”

Purchase Online Training

To purchase this online course, please review the information below.

Charges	Expiration	Licenses	Rate	Amount
Effective Communication (online course, single-view license)	07/20/2025	1	\$0.00	\$0.00

Total Fees **\$0.00**

Amount Due \$0.00

Cancel Assign Training

Once you go through the process of adding the course to your library, it should take you back to your homepage where you can launch the course

First Forward IS NOW
ACADIS
NETWORK

Marketplace Search the marketplace

Notifications Messages Settings

Alex Buijs




- Newsfeed
- Connections
- Training
- My Training**
- My Library
- Marketplace
- Experience
- Documents
- Jobs

Training

Track the health & safety risks you face on duty. Use FirstForward to document your exposure to occupational hazards and health risks that increase with each day of experience in the field. [Track Your Exposure](#) [Not Now](#) | [I won't need this](#)

IN-PROGRESS & UPCOMING (3)

Prepare to take courses purchased by you or your organization.

Course	Scheduled	
 Effective Communication BY WASHINGTON STATE CRIMINAL JUSTICE TRAINING COMMISSION	📅 Just now Expires July 21, 2025	Launch
 The Criminal Legal System:Structural Inequalities, Monetary Sanctions, Policy, Reform BY WASHINGTON STATE CRIMINAL JUSTICE TRAINING COMMISSION	📅 February 7, 2022 Expires February 7, 2025	Launch
 The Criminal Legal System:Structural Inequalities, Monetary Sanctions, Policy, Reform BY WASHINGTON STATE CRIMINAL JUSTICE TRAINING COMMISSION	📅 February 7, 2022 Expires February 7, 2025	Launch

Need more training? [Browse the Marketplace](#) to find the best courses for you.